Automated Multi-language Captions

Empower Global Collaboration

Challenge:
Users love to view captions in a meeting or webinar, but previously, automated captions were only available in English.

Benefits:
Users can select from 11 languages to be able to view captions in the language being spoken.

How to get started:
Multi-language Captions are being rolled out to all Zoom users (free and paid) throughout the month of August.



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Translated Captions Add-on SKU

Empower Global Collaboration

Challenge:
Users need the ability to communicate seamlessly across languages. On 6/22, Zoom Translated Captions were launched in the Zoom One Business Plus and Zoom One Enterprise Plus bundles. An add-on SKU was developed to give more customers access to purchase Translated Captions.

Benefits:
View captions that are translated from the source language into a supported language of your choice.

How to get started:
Available as an add-on SKU for purchase starting at $5/user/month.

Available for purchase on 8/22



Users / clients Pay

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Products Supporting Translated Captions at Launch

- ✓ Zoom Meetings
- ✓ Zoom Webinars
- ✓ Zoom Events

- X Zoom Rooms
- X Zoom Chat
- X Recordings - Translated Captions will appear in the full transcript, but not on the recording itself

Note: Not available for purchase for Zoom for Gov accounts



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https://support.zoom.us/hc/en-us/articles/6643177746829-Viewing-captions-in-another-language

Translating captions into another language

If the speaker is presenting in another language and you want the captions to be generated into your language, Zoom can translate the captions into your preferred language. This is done in real-time during the meeting, and can be set by each individual participant.

Language pairs (the input speaking language and the output caption language) available to participants are **determined by the host's settings**.

1. Next to the **Show Captions** button, click the up caret button ^..
2. Under the **Translate to** section of the menu, click on the language you want the captions translated to.
   Click the **More** option to see more available languages.
   Once a different language is chosen, the captions will be generated and translated into that language for you. Other participants can choose a language for their captions independently of your chosen language.

Note: Choice of Translate to language will be saved and applied to future meetings.

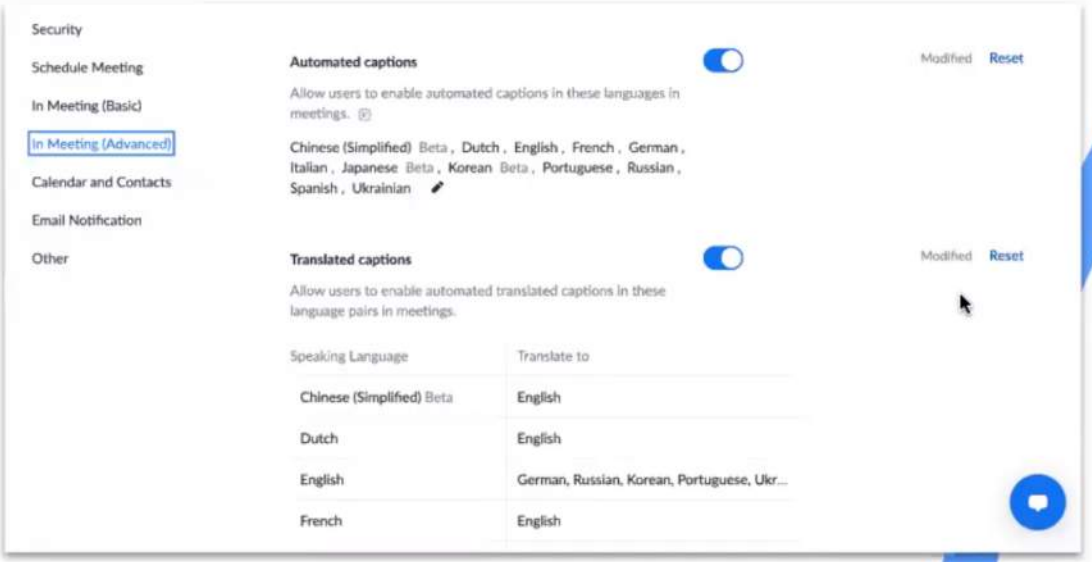
Configurable in the Web Settings

Both "Automated captions" and "Translated captions" can be enabled in a user's web settings

Users can select which languages they'd like to choose from within the Meeting UI

Supported Languages

- English
- Chinese Mandarin (Simplified) - Beta
- Dutch
- French
- German
- Italian
- Japanese - Beta
- Korean - Beta
- Portuguese
- Russian
- Spanish
- Ukrainian



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Security

Schedule Meeting

In Meeting (Basic)

In Meeting (Advanced)

Calendar and Contacts

Email Notification

Other

Manual captions

Allow host to type closed captions or assign a participant/3rd-party service to add closed captions

Automated captions

Allow users to enable automated captions in these languages in meetings.

Full transcript

Allow viewing of full transcript in the in-meeting side panel

Save Captions

Allow participants to save fully closed captions or transcripts

Language Interpretation

Allow host to assign participants as interpreters who can interpret one language into another in real-time. Host can assign interpreters when scheduling or during the meeting.

Enable language interpretation by default

9 languages +

English Chinese Japanese German French Russian Portuguese Spanish Korean

Far end camera control

Allow another user to take control of your camera during a meeting. Both users (the one requesting control and the one giving control) must have this option turned on.